



Gratia Christian College
宏恩基督教學院

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Hong Kong Institute of
Education for Sustainable Development
香港可持續發展教育學院
The Movement of Centres of UNESCO

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24-ICIT: Conference Review

6-8 Feb 2025 hosted by the **Gratia Christian College (GCC)**
At the Regal Riverside Hotel, Shatin, HKSAR, China (www1.gcc.edu.hk/ro/24-ICIT)



ICIT – Conf. Review

6-8/2/2025 hosted by the **GCC** at the **RRH**, Shatin

Gratia Christian College (GCC) SKM-MTR Exit-C, Kowloon



1. 24-ICIT Objective



To provide a forum for the identification of **contemporary development** in the theories and practices of **ISO/TQM/AI on Health, Social Services & Education Excellence** (*wrt the UN SDG-04: Quality Education*) in the World and for the **sharing** of experience.

2. Paper Profile

Territory	No. of Papers
China – HK SAR	14
Australia	3
Spain	2
China – Mainland	1
Germany	1
Greece	1

Territory	No. of Papers
Malaysia	1
Singapore	1
Sweden	1
UAE	1
USA	1
10 Countries →	Total = 27

3. Sub-theme Distribution

Sub-theme	Topic	No. of Papers
1	TQM in AI & Sustainable Development	5
2	TQM in BRI for Social & Economic Development	5
3	ISO 9001 / 14001 / 45001 / SDG / ESG / EFQM, etc.	5
4	TQ Practice for Education Management	4
5	TQ Practice for Social & Christian Services	4
6	TQ Practice for Health & Services	4
	Total →	27

4. Keynote & Dist.* KN Speakers

Australia	Prof. John Hamilton (<i>Head of Management & Governance, James Cook U, Cairns</i>) * Ms. Linda Forbes (<i>Clever Systems, Cairns</i>)
HKSAR, China	Prof. H.S. Chui (<i>Founder President, Gratia Christian College, BBS, JP</i>) # Prof. Sam Ho (<i>Founder Chair, ICIT, APBEST Academy & ISSO; Speaker-Oxford U.</i>) # Dr. Billy Chui (<i>Hospital Superintendent cum. Chief Medical Officer, Evangel Hospital</i>) * Prof. Andrew Leung, SBS, FRSA (<i>Ex-Director HKSARG Social Welfare Department</i>) * Chairman S. W. Yuen (<i>Founder Chair, GCC Board of Governors</i>) * Prof. Karen Cheung – delegate (<i>President, UNESCO-HK & HiESD</i>) Prof. Simon Lam (<i>Asso. Dean & Director, Integrative Health Centre, Tung Wah College</i>) Prof. Andrew Loke (<i>Asso. Prof., Dept. of Religion & Philosophy, HK Baptist U.</i>) Prof. Shirley Yeung (<i>Prof. of Practice & Head of Business – GCC; AVP – UNESCO</i>)
Malaysia	Prof. Dato' Jamil bin Haji Hamali (<i>Rector, U. Technology MARA (UiTM), Kuching, Sarawak</i>) *
Singapore	Prof. Pui-Mun Lee (<i>Prof. & Ex-Dean, Singapore U. of Social Sciences</i>) *
Spain	Prof. Palmira Lopez-Fresno (<i>EAE Business School & Spanish Quality Award Chief Examiner</i>) * Dr. Fernando Fernandez Gonzalez (<i>Nero-surgeon & Ex-Head, Hospital Central de Asturias</i>)
Sweden	Prof. Mosad Zineldin (<i>Faculty of Health & Life Science., Dept. of Medicine, Linnaeus U.</i>) *
UAE	Prof. Leslie Chan (<i>Chair of Accounting, American University of Ras Al Khaimah</i>)
USA	Prof. Douglas Hensler (<i>Deming Prof., Colorado U.; Dean Emeritus, U. of Wisconsin-GB</i>) *

5. Pre-Conf. Publications

1. Yuen, S.W.; Chui, H.S.; Ho, S.K.M.; & Yeung, S.M.C. (2024). Cost-Effective Sustainable Re-Vegetation of Deserts for ESG in NW China. *Int. Journal of Agriculture Research and Development (IJARD)*, 5(2), pp. 34-51.
Google Scholar Impact Factor = 9.45 <https://doi.org/10.5281/zenodo.14195057>
2. Chui, H.S. & Chui, S.W.H. (2025) Development of A School-Based Management (SBM) Model – Empowerment-Leadership, Morale, Participation in Decision-Making, Teachers' Collaboration and Perceived Student-Achievement, *Int. Journal of Advanced Research in Education (IJARE)*, 8(1), 1-17.
SCOPE & Google Scholar H-Index = 41 https://doi.org/10.34218/IJARE_08_01_001
3. Ho, S.K.M. and Fernandez-Gonzalez, F. (2024). Impact of Sunspot on Covid-19 and Beyond, *Int. Journal of Community Medicine (IJCM)*, 2(1), 2024, pp. 33-47.
SCOPE & Google Scholar H-Index = 41 <https://doi.org/10.5281/zenodo.14058716>
4. Yeung, S.M.C.; Ho, S.K.M. & Chan, W.K.F. (2024). Enhancing ISO (PDCA) with A Supply Chain Operations Reference (SCOR) Model for Quality Property Management Services. *Int. Journal of Advanced Research in Management (IJARM)*, 15(3), 48–65.
Google Scholar Impact Factor = 15.45 <https://doi.org/10.5281/zenodo.14196393>
5. Leung, A.K.P. & Ho, S.K.M. (2024). Broader Total Quality Lessons for China's Belt and Road Initiative (BRI). *Int. Journal of Economics and Commerce Research (IJECR)*, 4(1), 38–53.
Google Scholar Impact Factor = 5.19 <https://doi.org/10.5281/zenodo.14201686>
6. Chan, L.S.L. & Ho, S.K.M. (2024). Belt and Road Initiative (BRI) on Total Quality Financial Perspectives for Sustainable Development. *Int. Journal of Accounting and Financial Management Research and Development (IJAFMRD)*, 2(2), pp. 1-13.
SCOPE & Google Scholar H-Index = 41 <https://doi.org/10.5281/zenodo.14505484>
7. Chui, B.S.H. & Ho, S.K.M. (2025). Hospital Process Management – How Evangel Hospital Put the Voice of Stakeholders at The Core of Healthcare Process Reengineering (HCPR), *Int. Journal of Community Medicine (IJCM)*, 3(1), pp. 1-15.
SCOPE & Google Scholar H-Index = 41 https://doi.org/10.34218/IJCM_03_01_001
8. Lu, L.; Liu, S.B.; Bian, Z.W. & Ho, S.K.M. (2025). The Impact of AI On Quality Management in Agricultural Enterprises – A Case Study of Shanghai SQ Agricultural Technology Company, *Int. Journal of Agricultural Science and Technology (IJAST)*, 7(1), pp. 1–10.
SCOPE & Google Scholar H-Index = 41 https://doi.org/10.34218/IJAST_07_01_001
9. Hensler, D.A. & Ho, S.K.M. (2025). Artificial Intelligence: An Economic Overview. *Int. Journal of Economics and Commerce Research (IJECR)*, 5(1), 1–8.
Google Scholar Impact Factor = 5.19 https://doi.org/10.34218/IJECR_05_01_001
10. Sou, G.; Yeung, M.C. & Ho, S.K.M. (2025). Quality Implementation of ESG Policy With SDGS in Healthcare Industry. *Int. Journal of Advanced Research in Management (IJARM)*, 16(1), 2025, 23-37.
Google Scholar Impact Factor = 15.45 https://doi.org/10.34218/IJARM_16_01_002
11. López-Fresno, P. & Ho, S.K.M. (2025) Fostering Humanistic and Competence-Based Education for Resilient Organisations in A VUCA World. *Int. Journal of Advanced Research in Education (IJARE)*, 8(1), 18-29.
SCOPE & Google Scholar H-Index = 41 https://doi.org/10.34218/IJARE_08_01_002
12. Hamilton, John R. (2025). Mixed Methods Research: NVIVO Can Qualitatively Validate A Causal Quantitative Measurement Model Study. *Int. Journal of Advanced Research in Management (IJARM)*, 16(1), 38-53.
Google Scholar Impact Factor = 15.45 https://doi.org/10.34218/IJARM_16_01_003

6. Best Paper Awards (7) – voted by Presenters

(Certificate from the **TQM Journal**: **SJR = H-79 & Q1**)

1.2DK	Mixed Methods Research: NVivo can qualitatively validate a causal quantitative measurement model study <i>Prof. John Hamilton – JCU, Australia</i>
2.5	Providing Quality "Mental Health" Service to Elders <i>Dr. Susanna Wong Ip – GCC</i>
3.5	QM/Performance Excellence Models: a key driver of the UN-SDG 2030 <i>Mr. Roland Jahnke – Germany</i>
4.2K	School-based Mgt. Excellence Model (SBMEM): Leadership, Shared Vision, SBM Features & Student Achievement <i>Prof. Hong-Sheung Chui – GCC</i>
5.2K	Health, Health Systems and Advanced AI solutions <i>Ms. Linda Forbes & Prof. John Hamilton – JCU, Australia</i>
6.1DK (Tie)	Stakeholder Management in Business Process Management -- The journey of Evangel Hospital putting the Voice of Stakeholders at the Core of Healthcare Process Reengineering <i>Dr. Billy S.H. Chui – Evangel Hospital, HKSAR</i>
6.4 (Tie)	TQM for Clinical Audit -- Management of Gout Case Study <i>Dr. Olivia W.Y. Ho – HK Hospital Authority</i>

7. Roland (appointed by UNESCO on SDG-04 for HK)



At the "24-ICIT" **Roland K. Jahnke** (left) was honored with the "**Best Paper Award**" by Prof. Sam Ho (right), Founder Chair, ICIT & Research Professor, GCC, Hong Kong. UNESCO Hong Kong was co-organizer.



Roland K. Jahnke (middle) visited the **Gratia Christian College** (24-ICIT Host) to discuss UNESCO **SDG-04** (Quality Education) with Prof. H. S. Chui (President of GCC) on the Right & Prof. Sam Ho (Founder of ICIT) on the Left



8. Video Review

9. A BIG-TQ to the 10 presenters from GCC

Name	Surname
Mr. Wilson	Chan
Prof. H. S.	Chui
Prof. Helen	Ho
Prof. K.M. Sam	Ho
Rev. F.S. (David)	Lee
Dr. K. C.	Li
Dr. Susanna	Wong Ip
Prof. Shirley	Yeung
Chair S. W.	Yuen →
Dr. K.F., Walter	Yung



10. TQ to the 28 Conf. Dinner Participants from GCC

Chair S.W. YUEN	Mr. Kevin LAM
Prof. H. S. CHUI	Dr. Simon LAW
Prof. Edwin WONG	Pastor Tommy NG
Dr. Kwok-Sang SO	Prof. Peter NG
Mr. Eric HUI	Rev. David LEE
Prof. Horace HO	Dr. Terry NG
Prof. Sam HO	Prof. Helen HO
Ms. Elisa AU	Ms. Winnie NG
Dr. Kim LI	Mr. Tommy FUNG
Mr. Shu-Tong YUEN	Mr. Simon NG
Mr. Wing-Kin SO	Mr. Kenneth LEE
Prof. Shirley YEUNG	Ms. Dorothy CHAN
Dr. Susanna WONG-IP	Mr. Wilson CHAN
Ms. Elaine LAM	Mr. Alex FUNG



& also Kevin Lam for Excellent Photos

12. Happy Ending

